

# COMPUTING AND INFORMATION TECHNOLOGY DIVISION (C&IT)

---

Office: 5925 Woodward Ave.

Tel.: 313-577-4722; Fax: 313-577-5500

Associate Vice President and Chief Information Officer: Rob Thompson  
<https://tech.wayne.edu/>

Computing and Information Technology (C&IT) provides IT services and resources that support and enhance Wayne State University's teaching, learning, research, and administrative activities. C&IT's primary goal is to provide technology services that enable our students, faculty, and staff to be successful at WSU. C&IT employees strive to provide excellent customer service, respond to the changing needs of the University community, and make it easy and convenient for everyone to use technology at Wayne State. Functional C&IT organization charts are available on our website (<https://computing.wayne.edu/about/org-charts.php>).

## AccessID

Everyone at Wayne State receives a unique identification code (AccessID) consisting of two letters and four numbers, for example: xy1234. The AccessID and password are key to accessing many University online systems; the Access ID can be found on the One-Card; passwords are assigned with initial email communications in the admissions application process.

## Email and Communication Tools

**Wayne Connect:** The University's Wayne Connect system is a campus-wide method of communication. It is powered by Microsoft and features email, calendars, online storage, mobile apps, and more.

**Broadcast Messaging (Emergency Alerts)** (<https://broadcast.wayne.edu/>): This University-wide service delivers emergency alerts and other significant messages to faculty, students, and staff. Recipients can register their cell phones to get emergency alerts, grades, and other important information via text messages.

## Mobile Apps

**Wayne State Mobile App** offers students, faculty, staff, and alumni an easy way to access University information like email, calendar, parking availability, class schedules, campus maps, OneCard balances, and more. Apps are available for free download on Android and iOS devices.

## Academic IT Services

**Canvas** (<https://tech.wayne.edu/kb/academic-services/>) is Wayne State's online learning management system. Students can take quizzes, upload assignments, participate in message boards and more. Free mobile apps for teachers and students are available.

**Computer Labs** (<http://www.computing.wayne.edu/computer-labs/>): The University libraries have both open and restricted-access computing areas, with more than 600 computers and a variety of applications. Additionally, many Schools, Colleges, and academic departments provide special-purpose computers and software for their students and faculty.

**Grid Computing** (<http://www.grid.wayne.edu/>): WSU researchers with projects requiring high performance computing can use Wayne State University's scalable, Grid-enabled computing system.

## Administrative IT Services

**Academica** is the primary online means to securely register for classes, apply for financial aid, pay tuition, and more.

**Internet Access** (<http://computing.wayne.edu/wireless/>): WSU's wireless networks offer high-speed Internet access within campus buildings including the residence halls. We recommend connecting to WSU-SECURE whenever possible.

**Research Networks: Internet2 and MiLR** (<http://computing.wayne.edu/research-networks/>): Wayne State's membership in the Internet2 advanced networking consortium offers researchers countless opportunities for participation and collaboration. The Internet2 Network addresses researchers' bandwidth-intensive requirements, such as: collaborative applications, distributed research experiments, and grid-based data analysis.

**Software Purchases and Discounts** (<https://computing.wayne.edu/helpdesk/freesoftware.php>): The C&IT Help Desk provides free and discounted software to current students, faculty and staff for academic, departmental and personal use.

**Computer Security** (<http://security.wayne.edu/>): Students can rely on C&IT to protect the confidentiality, integrity, and availability of information on WSU computer systems, but security is everyone's responsibility.

**Help Desk** (<https://computing.wayne.edu/helpdesk/>): The C&IT Help Desk is Wayne State's campus technology headquarters - a one-stop shop for all your tech support needs. Call, email, or live chat for one-on-one help with any of Wayne State's IT systems, like email, Canvas, or Academica.

**Qualtrics Online Survey Software** (<http://computing.wayne.edu/qualtrics/>): The Qualtrics Research Suite is a user-friendly, feature rich, web-based survey tool that allows users to build, distribute, and analyze online surveys, collaborate in real-time, and export data in multiple formats. All Wayne State students have access to a free account for this service.